

# COVID-19 FAQ



## WHAT TOWN FACILITIES ARE CLOSED?

The Stettler Recreation Centre, Stettler Fire Hall, and Town of Stettler Office are closed to the public at this time. All Town of Stettler playground equipment and the Stettler Skatepark are closed until further notice, but park green spaces may be used while maintaining a social distance of 6 ft.



## HOW LONG WILL THE FACILITIES BE CLOSED FOR?

These facilities will be closed until further notice. The Town of Stettler will provide further information on re-opening when it becomes available.



## DO I STILL HAVE TO PAY MY UTILITY BILL AND TAXES?

Yes, these payments are still mandatory. However, the Town of Stettler is offering tax and utility deferral programs on a temporary basis. For more information, please visit [www.stettler.net](http://www.stettler.net) or call the Town Office at 403-742-8305. Remember - deferral does not mean that these payments are cancelled.



## WHAT BUSINESSES ARE CLOSED OR OFFERING ALTERNATIVE SERVICES?

For all information on local businesses, please contact the business directly or visit [www.stettlerboardoftrade.com](http://www.stettlerboardoftrade.com)



## HOW CAN I PAY MY TOWN BILLS?

Payments can be made through online banking, or by credit card over the phone. For assistance, please contact the Town Office at 403-742-8305.



## I AM ISOLATING AT HOME. CAN SOMEONE PICK-UP MY ESSENTIALS?

The Stettler Regional Emergency Management Agency has created a Community Connection Resource Form to connect volunteers with those needing aid. To access the form, visit [www.stettler.net](http://www.stettler.net) or call the SREMA Hotline at 403-742-7300



**WILL GARBAGE AND RECYCLING PICKUP CONTINUE AS USUAL?**

Yes, garbage and recycling pickup will not be affected at this time.



**IS THE SPRING LANEWAY CLEANUP POSTPONED?**

Yes, the Town of Stettler Spring Laneway Cleanup has been postponed. Currently, there is not a date set for the event. Further information will be provided when available.



**IS THE USED EQUIPMENT SALE POSTPONED?**

Yes, the Town of Stettler Used Equipment Sale has been postponed. Currently, there is not a date set for the event. Further information will be provided when available.



**WILL THE COMPOSTING PROGRAM STILL BE OFFERED?**

Yes, residents may still use the Town of Stettler compost bins. For information on how to use these bins, please visit [www.stettler.net](http://www.stettler.net).



**IS THE DOG PARK OPEN?**

Yes, residents may continue to use the Off-Leash Dog Park while maintaining a social distance of 6 ft.



**CAN I STILL WALK ON THE WEST STETTLER TRAIL?**

Yes, residents may continue to use the trail system while maintaining a social distance of 6 ft.