

SAFETY FIRST

STETTLER RECREATION CENTRE ARENA USER RULES AND GUIDELINES

Updated October 29, 2020

1.0 GENERAL

- All Alberta Health Services (AHS) health and safety recommendations must be followed.
- All facility patrons should practice proper hand hygiene while in the facility, including before and after on ice activities. If possible, participants are encouraged to carry hand sanitizer with them and refrain from touching their face.
- If a patron does not feel well, has a fever, upset stomach, headache or a cold (runny nose, sore throat, cough, etc.) they must stay home and should inform their coach and/or team manager.
- It is important that while in the facility, whether as a participant or observer, that you try to maintain social distancing (2 meters minimum) and limit congregating in groups. If you are unable to maintain social distancing, AHS recommend that you wear a mask.
- If players, coaches and patrons do not comply with distancing protocols, players or groups may be asked to leave the facility immediately.

2.0 FACILITY ACCESS

- **GENERAL**

- Arrive at the facility no more than 20 min. prior to your ice time.
- When using the building for an on-ice activity, either as a participant or spectator, you must enter the facility using the doors on the south side of the building that enter directly into the viewing area. This helps to limit people from congregating within the facility.
- Maximum of 100 spectators are allowed in each arena at any given time. Spectators **MUST** socially distance while in the arena. Wearing a mask is recommended when not able to social distance. There is **NO loitering in the lobby/viewing area**; spectators are to use the washroom facilities and purchase food at the concession then immediately return to their seats.
- Anyone under the age of 12 years old must be under direct supervision at all times within the facility by a parent/guardian (unless attending specific programming within the Stettler Public Library). This means children must be beside their parent/guardian when in the building and seated beside their parent while in the arena area. Staff that find children unsupervised in the building will identify the parent and said parent/guardian and child will be told to leave.
- Upon entering there will be a hand sanitizer station set up for all on-ice participants and spectators to use.
- After sanitizing, both participant and spectators will check-in for their sport specific screening process with a sport association volunteer.
- Please limit contact with high touch-point surfaces (railings and handles) and ensure you are following appropriate hand washing and sanitization procedures at all times.
- When the on-ice session is complete, please exit the dressing rooms as soon as possible (no longer than 10 min) keeping to the right when walking through the viewing area, sanitize hands and immediately exit the facility from the south viewing area doors.
- Social distancing on entrance and exit is required.
- User groups will have an individual assigned to ensure these rules are adhered to. User groups found not adhering to this rule may risk losing future ice session(s).

- **BLUE ICE SURFACE**

- Participants enter their allocated dressing rooms via the dressing room hallway.
- Spectators can enter the blue arena via the main blue arena doors, keeping to the right when walking through the viewing area and using the doors on the right-hand side.
- Spectators watching the on-ice session must do so from the blue arena bleachers maintaining social distancing measures. If you are unable to maintain social distancing, AHS recommend that you wear a mask.
- You will exit after each session using the same way you entered.

- **RED ICE SURFACE**

- Participants enter their allocated dressing rooms via the dressing room hallway.
- Spectators can enter the red arena via the main red arena doors, keeping to the right when walking through the viewing area and using the doors on the right-hand side.
- Spectators staying to watch the on-ice session must do so from the red arena bleachers maintaining social distancing measures. If you are unable to maintain social distancing, AHS recommend that you wear a mask.
- You will exit after each session using the same way you entered.

3.0 DRESSING ROOMS

- Participants will have access to dressing rooms approx. 15 min prior to their ice session.
- Each ice session will be allocated two (2) dressing rooms. This includes practice(s) at which time it is recommended that participants maintain a physical distance of 2m/6 feet.
- Dressing rooms will be limited to ten (10) participants with specific seating spots in each room to ensure social distancing is maintained until such time as games start and team cohort groups have been defined.
- Showers are accessible inside the dressing rooms. However, water fountains are not available.
- Parents are not permitted into dressing rooms except if required to tie skates. SOCIAL DISTANCING PROTOCOLS MUST BE ADHERED TO. If parents do need to enter the room, no more than two (2) parents shall be present at any one point in time and must be wearing a mask.
- Should participants require additional parental assistance to get dressed, they may get dressed in a designated seating spot on the bench inside the blue arena below the viewing area glass or on the chairs along east wall of red arena.

4.0 PARTICIPANTS & COACHES

- Participants shall remain in the designated dressing room area until the coach advises them to enter the ice surface. Social distancing (6' separation should be observed when exiting/entering dressing rooms).
- Do not congregate in player box entry ways and bench areas.
- Water bottles **must** be filled at home, should be clearly identifiable and should be washed at home after every ice session. NO SHARING OF ANY WATER BOTTLES.
- Participant water bottles must be placed on designated dasher board locations. Participants are encouraged to spread out and use dasher boards on both benches.
- No spitting.
- If players are staying for subsequent games, they must remove their gear from the arena before entering as a spectator.
- Participants are not allowed out of their dressing room until such time as the ice surface is ready (Arena Staff have closed the Zamponi gates). This will ensure no congregating of participants in the bench area and walkway(s).

5.0 SPECTATORS

- A maximum of 100 spectators are allowed in each arena at any given time (AHS Rule). Spectators MUST socially distance while in the arena. Wearing a mask is recommended when not able to social distance.
- Upon completion of screening please go directly to your respective ice surface entering through the doors on the right-hand side and find a designated seat as per the bullet below.
- There is NO loitering in the viewing area/lobby; spectators are to use the washroom facilities and purchase food at the concession then return to their seats.
- Spectators should try to be seated in Rows A, D and G. Please ensure a minimum of three (3) empty seats between yourself and other spectators. If you are sitting in the Red Arena, please ensure social distancing is adhered to (2 m or 6 ft) between individuals not from the same household.
- Upon conclusion of the ice session, please immediately exit the facility via south doors, keeping to the right when walking through the viewing area. If you are waiting for a participant please do so outside the facility.

6.0 CLEANING AND SANITIZING

- In addition to routine facility cleaning protocols, we have increased the frequency of sanitizing commonly touched surfaces throughout the facility to every 3 hours as per AHS.
- Dressing room touch points such as door handles, benches, hooks, toilets and sink areas will be sanitized prior to each group's arrival for their on-ice session.
- Hand sanitizer has been provided throughout the facility for patrons.

7.0 RAPID RESPONSE PLAN

If a participant or spectator becomes ill while at the arena, the following procedure will be followed:

- While preparing to immediately leave the facility or event, symptomatic individuals should perform proper hand hygiene, put on a non-medical face mask, and maintain at least 2 metres distance from all others.
- The individual should arrange for immediate transportation to their home/residence to begin isolation. Individuals needing to wait for transportation will be placed in the First Aid Room.
- Once a sick individual has left the facility or event, facility staff will clean and disinfect all surfaces and areas with which the individual may have come into contact.

Thank you!

