

# GENERAL **INFORMATION SHEET**

## **Revised August 2024**

www.stettler.net



TOWN OF STETTLER COUNCIL Mayor: Sean Nolls

Councillors: Kurt Baker, Cheryl Barros, Gord Lawlor, Scott Pfeiffer, Travis Randell, Wayne Smith

Town Council Meetings are held at the Town Office Council Chambers on the first and third Tuesday of every month at 6:30pm.



## **OUR WEBSITE**

- Access your assessment, tax, and utility accounts
- Make online payments
- View the garbage & recycling pickup schedule
- Review our business directory

## **TOWN OFFICE**

Located at 5031 50th Street Open 8:30am-4:30pm, Monday-Friday Phone: 403-742-8305 Fax: 403-742-1404 Email: townoffice@stettler.net



## COMMUNITY CONTACTS

Stettler Recreation Centre Stettler Public Library Stettler Community Hall Town & Country Museum Heartland Youth Centre **AB Prairie Steam Tours** Stettler Housing Authority County of Stettler Office Clearview School Division ECA Catholic Schools Stettler Regional Landfill ATCO Electric (Emergency) 1-800-668-5506 Stettler Police Information Stettler Hospital Reception Stettler Info Referral Centre Family Community Support Town of Stettler After-Hours

403-742-4411 403-742-2292 403-742-4411 403-742-4534 403-742-5437 403-742-2811 403-7422953 403-742-4441 403-742-3331 403-742-0280 403-742-4900 403-742-3381 403-742-7400 403-742-1155 403-742-2337 403-742-1155

#### And much more!



## SET UP TOWN UTILITIES

You can call the Town Office at 403-742-8305 to set up your services prior to your move-in date. You will need to provide your contact information for billing purposes, register for cat/dog licenses, and obtain your garbage & recycling bins.

**NOTE**: If you are a renter, you will need to apply inperson at the Town Office. The Town of Stettler requires a \$300 deposit and a signed utility agreement to obtain services.

Water Service: Signed applications for water hookups are required at the Town Office before water is turned on. A \$300 deposit is required from any new residents (excluding owners). Additionally, there is a \$50 service fee for all new applications. A premise check will be done by Town Water Department staff for every new account. Water meters and remote readers are the Town of Stettler's property. However, each homeowner is responsible for any damages done to their water meter or remote reader from misuse, freeze-up, etc.



NEED TO APPLY FOR GAS & ELECTRICITY? Call UCA Helps at 310-4822 or visit www.ucahelps.alberta.ca

#### PARKS & LEISURE SERVICES

For information related to the swimming pool, arena, or to book a site at the Lion's Campground, call the Stettler Recreation Centre at 403-742-4411 or visit www.stettler.net/play

Interested in the Community Gardens or renting the Community Hall? Parks can help you with these inquiries too!



#### STETTLER REGIONAL BOARD OF TRADE

The Stettler Regional Board of Trade is committed to fostering economic, civic, and social growth throughout the Stettler region. In addition to offering an array of community events and services, the Board works to develop and promote business and community opportunities in the Stettler region.

Visit them today for your welcome package at 6606 50 Avenue, or call 403-742-3181 for more information.





#### **DEVELOPMENT PERMITS**

Most types of construction, both new builds and renovations, require a building permit and may additionally require a development permit. Please contact the Development Officer at the Town Office before commencing any construction.

Please note that developments such as starting a business or operating a business from your home requires a development permit.



## **BUSINESS LICENSES**

All businesses in the Town of Stettler are required to obtain a business license for a \$150 fee per calendar year. If the business is outside of the Town & County of Stettler boundaries, the fee is \$350 per year. A one-day business license (24 hours) can be purchased for a fee of \$100. A seven day business license can also be purchased for a fee of \$200. Professional businesses are assessed a business tax rather than a business license.

#### CEMETERY

Plots can be purchased by calling Stettler Funeral Home at 403-742-3422 or the Town Office.

#### GARBAGE & RECYCLING SERVICE

Residential garbage pick-up occurs once per week, with days depending on where you live. Recycling is picked up bi-weekly. Please contact the Town Office for information on pick-up days and alternate dates for statutory holidays.

## UTILITY BILLINGS

Bills are sent out by the Town every month. Residential garbage and sewer rates are a set charge per month - \$31.50 for garbage and recycling, and \$23.25 for sewer. Water is charged according to consumption, plus a basic water charge of \$10 per month. Water meters are read every month, and commercial users are charged water and sewer according to their monthly consumption. The Town offers a pre-authorized payment plan.

#### **BULK WATER**

The Town has a bulk water dispenser located at 5110-44 Avenue, which operates by using an access and pin number. An account can by made by calling the Town Office, or payment by credit card is accepted.



## DOG & CAT CONTROL

All dogs and cats over 6 weeks old must have an annual license. All dogs must be under control of the owner at all time. Dogs and cats are not allowed to run at large within the Town. Discount license fees aoply if the license is purchased between December 1st of the current year and January 31st of the following year.

## WHAT TO KNOW ABOUT YOUR TAXES

## COMBINED ASSESSMENT AND TAX NOTICES

The Combined Assessment and Tax Notices are mailed to all property owners by the end of May. If you have recently purchased a property OR if you do not receive your notice by May 31st, please contact the Town Office at 403-742-8305. As per Bylaw 2149-22, the tax payment deadline date is the last business day of June.

## PAYMENT OPTIONS

Taxes may be paid at the Town Office via cash, cheque or debit. They may also be paid at the bank, or through online banking. To do so, set the Bill Payee as Town of Stettler - Taxes , and enter your 9-digit roll number as the account number.

## TIPPS - TAX INSTALLMENT PREAUTHORIZED PAYMENT PLAN

There is an option to pay your taxes monthly on our Preauthorized Payment Plan. Your taxes must remain current, and you have all 12 months of the year to pay. We estimate your monthly amount based on the previous year's tax levy, then the amount is adjusted accordingly once the current year's levy is generated. Monthly payments are withdrawn on the first working day of each month (excluding January).

## SCHOOL SUPPORT DECLARATION

The Town of Stettler has two school districts (Roman Catholic and Public). All individuals who own property in a municipality where both districts exist are required to file this notice when a property is acquired.

## ALBERTA LAND TITLES/ADDRESS CHANGES

It may take up to 6 weeks from the possession date to register your title with AB Land Titles. If you need any documents relating to your property, please call the Town Office. If you have a change to make on your mailing address registered with AB Land Titles, please contact them directly at 780-427-2742 or email lto@gov.ab.ca.

## ASSESSMENT

The Town of Stettler has a contract with Municipal Property Consultants (2009) Ltd. to provide assessment services. You may contact their office with any questions at 403-309-4190.